

West Sussex Public Access Computers – Acceptable Use Policy

The Internet Service is available free to all library members. It will allow every member access to a library computer for up to 2 hours per day. Reasonable extra use will be allowed subject to availability.

Library members must use their own borrower number and pin.

Visitors can use the computers for a flat rate charge per hour and do not need to join the library.

Some libraries have computers that can be booked in advance either by phone or in person.

Library staff cannot offer formal ICT training but may be available for guidance or advice, and will be able to offer details of organised adult education Courses. Many libraries also have volunteers (Computer Buddies) who can provide one to one support.

West Sussex County Council unconditionally reserves the right for library staff to monitor your session and to deny access and terminate any connection to subject matter which they deem unsuitable for a public library environment. It is possible for library staff to see which sites you have accessed and if required, checks will be made on sites visited.

The internet facilities are filtered, with a higher level of filtering for children and young people and a minimal level of filtering for adults. Customers should be aware that no filtering software is totally effective and should they find an unsuitable site which is not blocked or a site that they feel has been unnecessarily blocked, they should inform a member of staff.

You must not use the terminals inappropriately. Inappropriate use includes but is not limited to: accessing sites which are indecent or which may cause offence, harmful / malicious content, alteration of computer settings, bypassing the security measures in place, cracking passwords, disclosure of confidential information, disrupting a service, downloading inappropriate information, knowingly downloading viruses, mail forging, voice over IP.

It is not permitted to watch live/download TV broadcasts/programmes, as the library does not have a TV licence. It is also illegal to watch or download from the BBC iPlayer

Third party intellectual property rights including copyright or software licence agreements must not be violated. This includes copying of library CD's into MP3 format.

West Sussex County Council disclaims any warranty or representation expressed or implied about the accuracy, completeness or appropriateness of information supplied on the Internet. Neither West Sussex County Council nor any of its employees will be responsible or liable for any claim, loss or damage resulting from computer failure, unauthorised use of the terminal or from the use of any information obtained from the Internet.

No claims for liability or damages will be entertained for any information downloaded or discs used on the computers

All forms of material contained on the Internet, unless otherwise stated, are protected by copyright. Users are therefore responsible for observing the conditions of copyright on each site they visit. West Sussex County Council does not accept liability for any breach of copyright by a user.