

Scam & Fraud Resource Sheet

Staying safe online

This resource sheet has links to documents, videos, and partner websites to help communities across West Sussex stay safe when they're online.

To sign up to our Staying Safe Online eNewsletter, visit:
westsussex.gov.uk/email-alerts

Follow us on social media:
@WSxCommSafety

Visit our webpage for information and to find out about local events:
westsussex.gov.uk/staying-safe-online

How to report

Call **159** to verify a call from a bank or building society is genuine and forward unwanted or suspected scam messages to **7726** or **SPAM**.

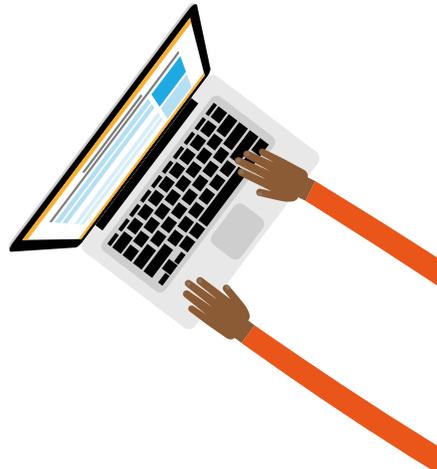
In an emergency call **999** to report it to the police or **101** in a non-emergency.

What are scams and frauds?

Scams and frauds are on the rise and nationally account for almost 50% of reports to the police each year.

Often targeting most vulnerable in our communities, scammers will contact us by phone, computer, post, and even our front door.

The majority of scams pressure us to make a quick, one-off decision to part with our money or personal details for a promise of a service or product that does not exist.



Important links



Action Fraud is the UK's national reporting centre for fraud & cybercrime.
actionfraud.police.uk



Friends Against Scams is a National Trading Standards Scams Team initiative, which aims to protect and prevent people from becoming victims.
friendsagainstscams.org.uk



Visit the **Take Five** website to test your knowledge with scams and frauds.
takefive-stopfraud.org.uk

citizens
advice

Citizens Advice is an independent organisation offering confidential information and advice.
citizensadvice.org.uk



Operation Signature is a Sussex Police campaign to identify and support vulnerable victims of fraud.
[Operation Signature | Sussex Police](#)

Video resources

Archie Hicks Video



Scams – The Secret Crime



Courier Fraud Videos

