Foreword

Lionel Barnard
West Sussex County Council
Cabinet Member for Residents’ Services

This report covers the financial year from 1 April 2013 to 31 March 2014 and highlights how West Sussex Fire & Rescue Service (WSFRS) performed in the key areas of protection, prevention and emergency response. It is designed to demonstrate how the Service has met its financial, governance and operational commitments under the Fire & Rescue National Framework.

The last year has seen further work to redesign the Service to ensure we can continue to meet the changing needs of people who live or work in our county against the toughest financial climate we have faced in years.

As a local authority, we have set out a clear vision of what we want the county to look like in five years’ time – Future West Sussex. We want to make sure that we focus our energies and resources on the areas which we believe will make the biggest difference to the lives of our residents and have the biggest impact on our county. We believe these three areas are:

- Giving children the best start in life;
- Having independence for longer in later life; and
- Improving the economy.

To enable us to achieve this we have adapted our organisational structure and have formed a new Communities and Public Protection Directorate, which includes the Fire & Rescue Service.

This report highlights the good work carried out by WSFRS over the last year and shows the longer term plan underway to future proof the service for the challenges of years to come.
Introduction

by Chief Fire Officer Sean Ruth


The last 12 months have been an important stepping stone for the future of West Sussex Fire & Rescue Service.

For some years now our focus has been more about preventing fires than waiting to tackle them when they do occur, transforming ourselves from an organisation based primarily on emergency response to a service that reduces the risk and likelihood of incidents through our education, information and protection work.

We’re also working hard to provide support through floods and severe weather incidents, and we want to ensure we can act even more efficiently in these areas.

WSFRS is one of 14 fire services managed within a local government setting and to deliver the best response to the communities we serve we’ve been making plans to bring the fire service, community development and regulatory services under one directorate. So as well as being the Chief Fire Officer, I’m also now the Executive Director for Communities and Public Protection.

That means we are working even more closely with businesses and have brought Trading Standards into the public protection directorate to work with us to support business compliance. We’re working with health providers, the voluntary sector, community groups and local residents, integrating the role of firefighters into these groups and helping to build safer and stronger communities.

Concentrating our efforts on preventing serious incidents, rather than putting all our resources into waiting for emergency calls, is an approach that we believe will deliver a better service for homes and businesses across West Sussex and is a fundamental principle of the service we are designing for the future.

Rest assured, the professional and dedicated team at WSFRS will continue to deliver the first class fire and rescue service the county expects and deserves.
Communities

The communities we serve

Our county
West Sussex Fire & Rescue Service serves a population of more than 800,000 residents, as well as looking after those who work in or visit the county. Most settlements are along the coast, or in Mid Sussex, close to the M23/A23 corridor.

Crawley, closely followed by Worthing, have the largest populations, with more than 100,000 residents each. Our headquarters is in the county town of Chichester.

As well as major road and rail links, the county is home to one of the UK’s busiest airports, Gatwick, which handles 34million passengers every year, along with the smaller Shoreham Airport and light aircraft and helicopter facilities at Goodwood.

Between 2001 and 2011 the population of West Sussex grew by 6.9 per cent, with the number of those aged over 65 and over 85 growing by 13,750 and 3,437 respectively.

Our heritage
West Sussex has a wide range of scenery, including Wealden, Downland and coastal.

It has a number of stately homes, including Goodwood, Petworth House and Uppark, along with castles, such as Arundel Castle and Bramber Castle.

Over half the county is protected countryside, offering residents and visitors great opportunities for walking and cycling.

Our responsibilities
Our main duties, under the Fire & Rescue Services Act, are to provide, train and equip WSFRS for:

- Firefighting
- Protecting people and property from fire
- Promoting fire safety
- Rescuing people from road traffic collisions

The Fire Authority also has roles and responsibilities under the Civil Contingencies Act 2004 to work in partnership to plan for, and respond to, civil emergencies.

Our fleet of fire engines, along with specialist rescue and support appliances, give us the capability to respond to a range of emergencies, including floods, chemical spills, trapped people and animals, and building collapses.

As part of the UK’s International Search and Rescue Team we also provide national and international resilience, and our Technical Rescue Unit responds to major incidents around the world.
The communities we serve

National Framework
The Fire and Rescue National Framework sets out the Government’s priorities and objectives for fire and rescue authorities in England. It sets out high level expectations, with priorities for fire and rescue authorities to:

- Identify and assess the full range of foreseeable fire and rescue related activities their areas face, make provision for prevention and protection activities and respond to incidents appropriately
- Work in partnership with their communities and a wide range of partners to deliver their service
- Be accountable to communities for the service they provide.

The framework sets out clear roles and responsibilities for major incidents where local resources require additional support and details the Government’s strategic role for national resilience, built on the basis of local professional expertise and understanding of risk.
Our purpose

Our Mission is to: “Make West Sussex a safer place to live, work and visit.”

This mission is defined through five associated strategic aims that outline what this means for how we deliver our services. They also help determine our planning activity.

**Strategic aim 1** To reduce the number of emergency incidents and their consequences

**Strategic aim 2** To work with our partners to build safer, stronger, healthier and more sustainable communities

**Strategic aim 3** Ensure we have safe, healthy and competent employees

**Strategic aim 4** Provide value for money services

**Strategic aim 5** Reducing our impact on the environment
Overview of Fire & Rescue Service

The number of Very High and High Critical fire risk SOAs have dropped from 37 in 10/11 to 28 in 13/14.

Our structure

West Sussex County Council (WSCC) is the fire authority for West Sussex and is responsible for delivering the following services:

- Firefighting and rescue
- Protecting people and property from fire
- Promoting fire safety in the home
- Provision for special service emergencies - such as road traffic collisions, flooding or incidents involving hazardous substances

West Sussex Fire & Rescue Service (WSFRS) is the specialist department of WSCC that carries out these functions.

The Chief Fire Officer, Sean Ruth, is responsible for operational delivery and the WSCC Cabinet Member for Residents' Services, Lionel Barnard, makes strategic political decisions.

Our people

We provide a fire and rescue service across West Sussex via three crewing systems:

- Wholetime, providing an immediate response 24-hours-a-day and community safety work.
- Retained, where the firefighters' primary employment is often outside of the fire service but they provide an agreed level of 'on call' cover for emergencies via a pager system.
- Variable, providing an immediate response during core hours of 8am until 6pm from Monday to Friday, with additional cover provided by Retained crews.

Some of our crewing systems will change as we move towards new ways of working as part of our Future Fire and Rescue Programme during 2015/16.

We employ 334 wholetime firefighters and 307 retained crew, along with support staff and community volunteers. The excellent service we provide is a direct result of the dedication and hard work of every member of the West Sussex Fire & Rescue Service team.

Management of risk

Our primary role is to keep West Sussex safe. We do this through a combination of prevention, protection and response activities, coordinated via our Integrated Risk Management Plan (IRMP).

As a service we have to understand and identify how we should manage our resources according to the greatest risks and we monitor this information constantly.

We learn from incidents we have responded to – we record information about every 999 call we receive and analyse where, why and how incidents have occurred to help us understand what might happen in the future.

We also use the local knowledge of our firefighters and officers, along with the latest modelling software, demographic profiling, census data and information from our partner agencies.

All of this information is pulled together in a Critical Fire Risk Map (see above), which is updated every year, based on rolling data from the previous three years.

You will see most of the county is classified as low, or medium, risk. Where small pockets of high, or very high, risk are identified we can target our resources in proportion to those needs.
Key Performance Statistics

**Automatic Fire Alarms**
False alarms from automatic fire alarms (AFAs) can impact on our ability to attend other emergencies and on our community safety work. Most AFAs happen in businesses, care homes and hospitals, so we work closely with the organisations who manage these properties to reduce false alarms. We attended 1652 AFAs in non-domestic properties in 2013/14, a very slight reduction on the 1661 we went to during the previous year.

**Deliberate Fires**
Starting fires puts lives at risk so we work closely with the communities we serve to educate people about the risks to help stop deliberate fires being started. When arson is suspected, our Fire Investigation Officers work closely with the Police to assist them in prosecuting those responsible. If you have any information about people starting fires, or fire vandalism, call 999 or ring Crimestoppers anonymously on 0800 555111. Deliberate fires dropped by 22.2 per cent, from 751 in 2012/13 to 584 in 2013/14.

**Dwelling Fires (accidental)**
We put a great deal of effort into preventing fires in the home but, sadly, they do still occur. Cooking and cigarettes are amongst the leading causes of accidental house fires and many could be prevented by vigilance and common sense. If a fire does occur a working smoke alarm can be the difference between life and death. If you want to talk to someone about fire safety in your home call the Community Fire Safety team on 01243 642879. We believe the proactive prevention and safety work we carry out in the community has helped reduce accidental dwelling fires to 433 house fires in 2013/14, down 10.5 per cent from 484 in 2012/13.

**Dwelling Fire Injuries**
We work closely on community safety with partners to help address the root causes of fires and other emergencies as many fires are linked to social deprivation, mental and physical health and other societal factors. Thankfully, the number of people injured by fires in the home in West Sussex has fallen for the last two years. 29 people were accidentally injured by fires in the home in 2013/14; down 12.1 per cent from 33 in 2012/13, and compared to 37 injuries in 2011/12.

**Fire Fatalities**
Tragically, eight people lost their lives in fires in West Sussex last year. Sadly one of these incidents related to a murder case, while two are suspected suicides. Another fatality involved a car fire. The four remaining cases were caused by accidental fires in the home. Four fatalities from accidental fires in the home in 2013/14, down from 6 in 2012/13.
...How did we do?

Fires in Non-domestic Premises
We want to support the economy of West Sussex by working with local businesses to promote understanding and awareness of safety regulations and their legal responsibilities. We hold education events and face-to-face meetings to help businesses do the right thing, rather than stepping in when things go wrong. Further information is available on the Business Safety Advice section of our website. There were 179 fires in 2013/14 – down 18.3 per cent from 219 in 2012/13.

Hoax Calls
Hoax calls are illegal and can affect our response to real life-threatening emergencies. We work hard to educate young people on the dangers of dialling 999 when there isn’t an emergency, through our programme of school visits and intervention initiatives. When hoax calls are made we use a variety of methods to catch those responsible and work with the police to support prosecutions. Last year we attended 100 hoax calls, down 7.4 per cent from 108 in 2012/13. There were a further 149 calls we did not attend.

Road Traffic Collisions
Sadly, we deal with the consequences of Road Traffic Collisions (RTCs) on a daily basis. People in West Sussex are more than four times likely to be killed in a road accident than they are in a fire. That’s why we work tirelessly with local and national road safety partners to reduce the number of RTCs and the enormous human and economic cost they create. We attended 460 road traffic collisions in 2013/14, compared to 441 in 2012/13. This increase is in line with an increase in collisions nationally.

Response Times
We manage our resources according to the likely risk in any area (please see critical fire risk map on page 7). We aim to get our first appliance to the most serious (critical fire) incidents within 8 minutes of receiving a 999 call for a very high risk area, or 14 minutes for a low risk area. For the second appliance it is 11 minutes for a very high risk area to 17 minutes for low risk. Our target is to meet the attendance standard 89% of the time for the first appliance and 83% of the time for the second appliance, which we achieved in 2013/14.

Retained Appliance Availability
Retained firefighters provide an agreed level of ‘on call’ cover for emergencies via a pager system. Maintenance retained resources is an on-going issue nationally, particularly in rural areas where people often leave their home village or town to work elsewhere. In 2013/14 our retained fire engines were available 72.23 per cent of the time, compared to 81.82 per cent of the time in 2012/13. We are embarking on a significant recruitment drive and are always keen to hear from potential recruits. Please see the number below.

Are you interested in becoming a retained firefighter? Call 01243 642134 or visit www.westsussex.gov.uk/fire
Our spend

Our budget

The cost of running WSFRS in 2013-14 was £27.5million. Funding for WSFRS is provided by WSCC and comes from two main sources:

- Grant funding from central Government
- Council Tax

There is no additional precept for fire and rescue services on your council tax bill in West Sussex. The fire and rescue budget is considered as part of the wider provision of county council services.

How we provide value for money

- Fire Redesign One (FRD1) and Fire Redesign Two (FRD2) delivered service efficiencies and a £4m (12.5%) budget reduction in years 2011 and 2013 respectively. However, both FRD1 and FRD2 achieved the savings target without any significant changes to the way services are delivered. Our aspiration to broaden the role of the service to make a greater difference to the lives of our local residents, coupled with the on-going financial pressures and public expectation placed upon us, require a more long-term and holistic approach to the future of our service.

- Future Fire and Rescue (FFR) is a major programme of change, consisting of numerous inter-related projects that will be implemented over several planning years. It will complete a fundamental review of how fire and rescue services are provided in support of wider County Council priorities.

- The operating budget (revenue) for WSFRS in 2013-14 was £28.3m.

- Phase one of FFR has delivered budget reductions of approximately £820,000 (2.9%) by April 2014.

- Phase two will deliver a further reduction in our operating budget of £1,600,000 (5.8%) by April 2015.

2013/2014 Spending

A more detailed breakdown of our expenditure for 2013/14 is available from www.cipfastats.net

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<th>Category</th>
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<td>Firefighting and Rescue Operations</td>
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<tr>
<td>Community Safety</td>
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<td>Fire Service Emergency Planning and Civil Resilience</td>
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Our Future Plans

Future Fire & Rescue

We work hard to provide quality services and achieve the best possible outcomes for people in West Sussex, while working within our available budget.

Reductions in Government grant funding mean WSFRS has to save £1.6million in 2015-16. Our vision for meeting this challenge is known as Future Fire & Rescue (FFR).

FFR is not just about the budget we operate within – it is about developing and delivering services that meet the needs of local people for years to come.

There are changing demands and expectations on fire and rescue services. For example, the number of emergency calls we receive has reduced over the last decade due, in part, to the prevention work carried out by firefighters and community safety teams.

We want this reduction in risk to continue as we work even more closely with partners and communities to provide coordinated services, and by targeting our resources towards the most vulnerable groups.

Regardless of the strength of our prevention work, emergencies will still happen – but our emergency response must reflect changing needs, for example, managing the increased instances of flooding and severe weather incidents we are called to while some ‘traditional’ risks are reducing.

Getting to the root cause of emergencies, and broadening the preventative role of firefighters even further, will help us build safer and stronger communities, improving the lives of people across West Sussex.

We want to maximise the benefit of the new technologies available to us, and move to more flexible ways of working, to ensure, above all, we keep West Sussex safe.
Our year in summary

Work continued throughout the year to bring together the control rooms from East Sussex Fire & Rescue and West Sussex Fire & Rescue in a new combined operation at Haywards Heath. A huge amount of planning and preparation was needed to move ESFRS staff, from Eastbourne, and WSFRS, from Chichester, in time for the May 2014 switch over, with the teams initially working on their existing mobilising systems as part of a phased transition.

The Future Fire and Rescue Programme (see previous page) was also a considerable focus during 2013/14.

April
Tragically, an 83-year-old woman and her 52-year-old son were killed in a house fire, believed to have been started by a discarded cigarette, in the Copthorne area. WSFRS were called to the address shortly after midnight on Saturday 6th April. Crews arrived at the scene within minutes to find the ground floor, first floor and roof of the property well alight. The property is not believed to have had any working smoke alarms fitted.

May
The Technical Rescue Unit (TRU) were able to get a pony safely back on dry land after it became trapped in a river in Coneyhurst, near Billingshurst. Photograph on the opposite right.

June
In June 2013 we launched an 18-month campaign called Who Cares?, to raise awareness of the lifesaving potential of Home Fire Safety Checks. Events were held across the county in a bid to increase the number of referrals of residents over 65, particularly those living alone. It also helped highlight common fire hazards and the support and advice available for those with more specialist needs.

July
The West Sussex Fire & Rescue Youth Team are based at Bognor fire station and work with young people across the county in a bid to reduce anti-social behaviour and to discourage pupils from starting fires. Their flagship programme is FireBreak, which gives students a week at a fire station, taking part in a structured, disciplined programme, combining practical training with class-based workshops. In July the Youth Team hosted a special FireBreak programme for a group of young adults from Fordwater School, in Chichester, which educates children with a variety of specialist needs and learning difficulties. They adapted the usual Firebreak content to suit each individual, teaching life skills, like first aid, alongside activities to increase confidence and develop motor and communication skills.

August
The service joined the Twitter community in August 2013, using the popular social media platform, to promote key safety messages and events, as well as to highlight some of the incidents our firefighters deal with every day.
September
Firefighters from across the county were honoured for their long and exemplary service at a special medal ceremony at Arundel Castle in September. The Long Service and Good Conduct medal is awarded nationally, on behalf of Her Majesty the Queen, to firefighters who have completed two decades of outstanding service to their community. In addition to the 20-year medals, three members of WSFRS who had completed 40 years outstanding service received special Meritorious Service Medals.

October
The service responded to a number of significant incidents including a house fire in Pulborough and damage, disruption and flooding following a major storm.

November
The first anniversary of the service’s Community Volunteer programme was marked at a ceremony in November, hosted by Chief Fire Officer Sean Ruth. The scheme, which began with a group of four volunteers delivering leaflets, had grown to a team of 30 a year on. The original pilot was enhanced to enable volunteers to carry out medium risk Home Fire Safety Checks, as well as giving them the skills and training to support a number of other WSFRS community safety projects.

December
The weather was a major source of incidents throughout December, with crews called to deal with flooding in Shoreham at the start of the month and heavy rain and strong winds causing chaos from December 23 onwards. By the morning of Christmas Eve the service had responded to more than 600 emergency 999 calls in 24 hours, with staff working tirelessly in the extreme weather.

February
Exceptionally wet weather continued into February, with major flooding incidents right across the county. In Chichester, a 12-year-old boy was rescued in the nick of time after he and his friends decided to play with a makeshift raft on the River Lavant. He fell into the water and was swept downstream, managing to pull himself onto a small brick ledge just before the entrance to the culvert pipe, where the river goes under the city. A crew was on the scene within minutes of the emergency call and were able to rescue the boy with a system of ropes and ladders.

March
All pupils were safely evacuated after an arson attack during school hours at Millais School in Horsham. Crews also took part in an emergency exercise at Gatwick and tackled a bungalow blaze in Burgess Hill.

January
Severe weather, and extreme flooding, continued into the new year and the service was praised by grateful residents whose lives, pets or properties were supported by WSFRS in difficult circumstances. Those who extended their thanks included a Horsham man and his friends rescued after wading through thigh-deep water just outside Kirdford after their car became stranded. He praised firefighters for going to their aid promptly on a very busy night and for risking their own safety, as a tree fell while they were being helped to safety. Elsewhere, crews dealt with a major house fire in Bolney.
We want to make West Sussex a safer place for everyone – that’s why we work hard to prevent emergencies from happening in the first place.

Between 2001 and 2011 the population of over 65s and over 85s in the county grew by 13,750 and 3,437 respectively. Not all people within those age ranges will be vulnerable but, in West Sussex, most people affected by fires are over 65 and live alone. Mobility, sensory difficulties, reluctance to seek advice and living conditions can all increase risk.

That’s why we work with our partners to protect vulnerable people from fire and to help them continue living safely in their own homes.

The safeguarding training programme we introduced for front line staff helped us identify 450 people who we referred for much needed support. These included a blind 85-year-old and immobile 94-year-old, both living alone in their own homes with no care support and without the attendance allowance benefits they were entitled to.

We also came across numerous people with dementia, living in shocking conditions, without the support of family or friends.

We withdrew 256 unsafe electric blankets from use and, thanks to the support of a sponsor, were able to supply vouchers for replacements.

Evaluation of our home safety visits showed that three months after our visit 68 per cent of people had changed their behaviour, to improve their safety, and 91 per cent felt safer.

### In 2013/14 we:
- Carried out 5,499 home fire safety checks, 3,787 of which were to high risk households.
- Installed 2,903 Telecare-linked smoke alarms.
- Fitted 228 specialist alarms for residents with hearing difficulties.

### Making West Sussex safe

**Road Safety**

A huge amount of work has been carried out to improve the safety of vehicles and roads but, sadly, road traffic collisions (RTCs) still happen.

In West Sussex, people are four times more likely to die in a traffic collision than a fire. Statistically, the groups most at risk of being killed or seriously injured are:

- Young drivers, between the ages of 16 and 24
- Older drivers, over the age of 65
- Motorcycle drivers

As a fire and rescue service we deal with the consequences of RTCs on a daily basis so we are working closely with our regional and national road safety partners in a bid to drive down the number, and consequences, of collisions.

One of the key local road safety collaborations is the Sussex Safer Roads Partnership (SSRP), which includes Sussex Police, East and West Sussex Fire & Rescue Services, the Highways Agency, WSCC, ESCC and Brighton and Hove City Council. Our hard hitting roadshow, Safe Drive Stay Alive, was seen by 8,120 students, giving them an awareness of the consequences of their behaviour as drivers and passengers. Whilst this group forms 25 per cent of the population they make up 45 per cent of those killed and seriously injured on the roads.

### Making a difference

Our community fire safety officers are trained to spot and reduce some of the most common fire risks, like carelessly discarded cigarettes, overloaded electrical sockets and unsafe cooking or heating practices.

They can install specialist fire protection monitors for those who would have difficulty responding to a normal smoke alarm, like vibrating pillow pads for the hard of hearing, or radio-linked alarms that connect to an operator at a community alarm monitoring service.

As a trusted, friendly, face they can sometimes reach residents other agencies might have found hard to connect with and can refer them to other sources of care when appropriate.

### Safe learning

Our schools education officer, and local fire crews, deliver education programmes from primary school age upwards.

We have a valuable role to play in teaching children about fire prevention and road safety, but, working with partners, we can also help to tackle wider social issues, diverting young people from anti-social behaviour and helping them to make a positive contribution to their communities.

Firefighters are positive role models, which gives us the opportunity to inspire disaffected young people.
Building Stronger Communities

We want to help build strong and vibrant communities across West Sussex, where people are supported and encouraged to help themselves and each other.

We also want to develop more resilient communities, by helping people prepare for, and recover from, significant events.

Supporting safer communities for residents and businesses will help the county thrive and develop.

To help achieve stronger communities we work in partnership with a wide range of agencies and organisations. These include other emergency responders, local authorities, wider county council colleagues, care and support agencies and the voluntary sector.

Some of our key partnerships include:
- Working with East Sussex Fire & Rescue Service on the new combined fire control project, Sussex Control Centre, based at Haywards Heath.
- Receiving high risk Home Fire Safety Check referrals from Telecare providers.
- Preparing for emergencies as part of the Sussex Resilience Forum.
- Co-ordinated road safety campaigns, through the Sussex Safer Roads Partnership.
- Reaching vulnerable people through charities like Age UK, the Independent Living Association and Action for Deafness.
- Supporting those displaced from their homes through partnership with the Red Cross Fire Emergency Support Service.

Community Resilience

West Sussex Fire & Rescue Service will always be there for people in times of emergency. However, we are working with our partners to support our communities in shaping their own safety and emergency preparations.

Even localised emergencies, like heavy snowfall or flooding, can have a very serious impact on local areas, and on the emergency services who respond to them. Encouraging people to prepare for such incidents can help the whole community. But community resilience is more than just preparing for major incidents. It is also about helping people to take control of their own safety on a daily basis. Projects like the Community Volunteer programme and HeartStart training empower people to make a positive difference to their own lives and to those around them.

Business Fire Safety

We work with businesses across West Sussex to help them keep their customers, staff and our crews as safe as possible.

We carry out this role in three ways, by:
- Advice
- Audit
- Enforcement

Advice

Business owners, and those responsible for business premises, have a legal responsibility for risk-assessing and making their places of work safe. We work with businesses to increase their understanding of fire safety regulations and to help them comply with their legal responsibilities. We produce targeted fire safety literature, host education events and offer face-to-face guidance.

Audit

We have developed a risk-based approach to fire safety audits to ensure we target our resources effectively and prioritise inspections. Audits are a thorough examination of premises to establish how well they are managing fire safety and can include checking adequate fire safety and warning systems are in place.

Enforce

We want to work in partnership with businesses to help them achieve a satisfactory level of fire safety. However, where significant breaches of fire safety legislation occur, we issue formal enforcement notices and will seek to prosecute where there is wilful disregard for public safety.

Expert Fire Safety Training

WSFRS offers high quality fire safety training to local, national and international organisations. For further information, visit the Business Safety Advice section of our website at www.westsussex.gov.uk/fire.

A year in business:
- 1,024 satisfactory fire safety audits
- 444 informal notifications
- 3 enforcement notices
- Our enforcement work prevented the need for any prosecutions.
How you can become involved
We would welcome your comments or feedback about this report. Thank you for your time.

Access to information
If you would like this information in an alternative format or language please contact us using the information below.

How to contact us
West Sussex Fire & Rescue Service, Northgate, Chichester, PO19 1BD

Email: wsfrs@westsussex.gov.uk  Telephone: 01243 777100  www.westsussex.gov.uk/fire
Follow us on Twitter @WestSussexFire or find us on Facebook www.facebook.com/wsfirs