



# West Sussex Learning Disability Partnership Board

## 28<sup>th</sup> June 2023, held in Horsham



### Minutes and Workplan

A copy of the minutes and workplan will be posted on the council's webpage [here](#).

The workplan includes actions agreed in each meeting.

Who came to the Board meeting is listed at the end of these minutes.



### Introduction:

The aim of the meeting was to start thinking about market development. This is improving the range and quality of services available.

Information and ideas the Board have already fed back will be used.

[Film](#) by the Stay Up Late Campaign was shown as they couldn't come in person.

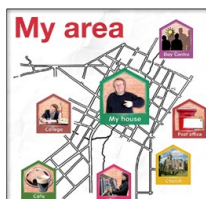


Stay up late self-advocates want services to change to support being able to go out in the evening.



## Feedback

- Feedback was that it was a good film to watch.
- Aldingbourne staff said that they organise a club night once a month in Bognor Regis, open 7-11pm. They also hear similar excuses with staff shortages the biggest challenge. But how do providers address this?
- West Sussex LD Provider Forum offered to take this question back to the forums next meeting.
- A member fed back about her positive relationship with her Gig Buddy saying life has been so much better with the support.
- A member questioned whether they could attend events with their hearing dog.



## Introducing the market development work

Carrie Anderson - Market Development Commissioning Lead, WSCC was unable to attend so Diana Bernhardt covered.

You can see the presentation [here](#).

The market development project aims are:

- A sustainable market - means services will keep supporting you and not have to stop suddenly.



- Fit for the future - means works well for the people using and needing the service.
- People at the centre of care - this is important at every level of social and health services business).

To do this commissioners will:

- Talk to Providers delivering support.
- Talk to those people using services.
- Talk to investors.
- Look at the Councils directly Provided Services.
- Have support that builds on strengths.
- Work in partnership with those with lived experience.
- Develop a peer support service.



### **Challenges and opportunities developing the Market**

Carrie Anderson – Market Development Commissioning Lead, WSCC was unable to attend so Diana Bernhardt covered this.

Diana talked about the challenges such as costs increasing and more people needing support.

Diana said this is an opportunity to do things differently and to involve people who use services and providers.



### **Discussion**

The tables looked at any other challenges or opportunities. Feedback included:

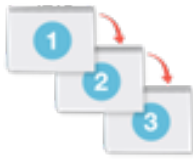


## Challenges:

- Getting the right staff, the right number of staff and the time it takes to train staff.
- Right working conditions for staff, retention and staff pay.
- Changing needs of individuals which makes staffing difficult.
- Location and proximity of staff to the individual/ service address.
- Post code lottery in terms of services available.
- Differing property prices.
- Transition between home and supported living.
- Reduction in money – cost of living.
- Understanding what it is changing and dealing with change.

## Opportunities:

- Need to explain to people what peer support is.
- Quality checks in services.
- Offering more choice to enable independence.
- Access to companion bus passes.
- Using people with a learning disability who want good services and a good life to deliver these messages.
- Train up support for roles specific to transition needs.
- Develop services across all areas of county.



## What services do we need in the future?

Diana Bernhardt Commissioning Service Manager, WSCC.

You can see Diana's presentation [here](#).

The Council is writing a 'market position statement' - this is a plan of the services we need and want over the next 3-5 years.

Diana talked about what we know already and what we will do.



## Discussion

Tables talked about what are the important things or principles to think about.

### Feedback:

- Person centred focus.
- Being in community (transport, local accommodation).
- Support to be independent (travel, who they live with, IT skills, money management).
- Bus passes to make it affordable
- Access to leisure activities.
- Ordinary life – friends, family.
- Helping people to find paid work.
- Services working together across counties.
- More sign language training for staff.
- More advertising / getting the word out there about what is available.
- Having people with learning disabilities as part of the commissioning process for new services.



- Working with good landlords and having links with housing.
- More services for autistic people.
- Advocacy for when you have problems.
- Safety.
- Better staff pay, incentives and support mechanisms.
- More activities during evenings and weekends and transport to support this.



### **Best ways to involve people in the market development work**

Mike Smith Commissioning Lead, WSCC

Mike talked about how we can work with the Board and other people. Mikes presentation is [here](#).

Telling your group or organisations – who will do this and how best to involve them?



### **Feedback:**

- Having less jargon.
- Less topics (we covered a lot today).
- Commissioners to show where spend currently is to help guide where it actually should go.
- Customer involvement from the beginning – getting your voice heard, collaboration and coproduction with partnership board.
- Being clearer how themes link with the Adult Strategy.
- More evidence that partnership board feedback is used to make a difference.





Mike gave an example of where feedback from the Board around sexuality has been used by the training department at the Council to make changes to training courses.



### **Bringing it all together and any other business**

- Stay up Late video was enjoyed by Board.
- Chair of the West Sussex Provider Forum will share with the Provider forum messages from the film.
- Lots of ideas shared about what's important, what the challenges and opportunities are for market development which Carrie will pull together.



### **Next meeting:**

Theme: Have a say on how meetings will be in the future

20<sup>th</sup> September 2023 – change of advertised date.

Time 10.30am-12.30pm.

Venue: County Hall North, Horsham

## **Who came to the Board:**

Amanda Jupp – Cabinet Member Adults (Co-Chair)  
Andrew Walker – Self Advocate, Speakabout (Co Chair)  
Nicola Smith - Self Advocate, Voice  
Mike Smith – WSCC Commissioning Officer  
Jo Baldwin – WSCC Commissioning Officer  
Julia Pascoe – Aldingbourne Trust  
Richard Hamilton - Self Advocate, Voice  
Wendy Byrne - Self Advocate, Speakup  
Debbie Elleston – Impact Advocacy Supporter  
Paul – Self Advocate, VOICE  
Anita Beverton – Representing Provider Forum  
Philip Turner - Self Advocate, Speakup  
Chris Button – Self Advocate, Speakout  
Hollie Ferrie – BSL Interpreter  
Sarah Maynard – BSL Interpreter  
Faye Delaney - Impact Advocacy Supporter  
Sophie Storer – Issue Based Advocate, Impact  
Diana Bernhardt – Senior Commissioner, WSCC  
Heidi - Self Advocate, Voice  
Daniel - Self Advocate, Voice  
Ron – Self Advocate, Speak Up  
Ron’s support worker  
Sarey England – Self Advocate, Speakabout  
Cathy Cassim – Self Advocate, People Come First  
Lesley Durbin – Impact Initiatives  
Sheryl Bunting – Learning Disability and Autism Lead - Carers  
Support West Sussex  
Abby Lonsdale - LEDER Programme, NHS Sussex  
Chelsea Hardwell, People Come First  
Aldingbourne Access All Areas – Andrew, Jason, Katie, Dale, Jackie,  
Alma, John, Martin, Casper  
Outreach 3 Way / Dimensions – Dennis, Adam, Angela, Clive, Fraser  
and Alison plus staff Aidy, Daryl, Jodie and Matt