

# FAQs

Burgess Hill - Phase one

June 2022 – April 2023

June 2022

V0.1



## Key Scheme Information

Scheme: Burgess Hill Place and Connectivity Programme's Western Gateway, Burgess Hill and Wivelsfield Station Improvements scheme

Programme Date: Phase 1: 27<sup>th</sup> June 2022 for approximately 40 weeks.

Type: Major Project – Place and connectivity programme.

WSSC Member: Paul Marshall

### Background

Q. What is the Place and Connectivity Programme?

A. *The Place and Connectivity Programme is a package of projects aimed at creating safe, direct and attractive walking and cycling routes and high-quality public spaces to encourage people to choose to walk, cycle and use public transport. The Programme has been developed to support the planned development and population/travel demand growth resulting from the Burgess Hill Growth Programme. More information on here on the [Burgess Hill Growth Programme](#).*

Q. Why is the Place and Connectivity Programme being delivered?

A. *The County Council are continuously working to improve walking and cycling facilities across West Sussex. By encouraging more walking and cycling, particularly for shorter journeys, we can help to reduce congestion on our already busy road network. We'll also help to improve air quality and create safer, more pleasant places in which to live, work and do business.*

*The existing network of pedestrian and cycle infrastructure serving Burgess Hill does not meet the expectations of high-quality links able to provide safe and attractive routes to local facilities or simply an opportunity to relax, access and enjoy nature and greenspace.*

*The objectives of the Programme are to:*

- *Create safe, direct and attractive routes to encourage walking, cycling and use of public transport;*
- *Enhance public transport interchanges at stations and bus stops;*
- *Create high quality public spaces; and*
- *Provide a lasting impact on physical and mental wellbeing, social mobility and community cohesion.*

**Q. What is the total cost of the Programme and how is it being funded?**

*A. The Place and Connectivity Programme (all phases) is currently estimated to cost up to £25m.*

*Funding secured for delivering the Programme is provided by central government (Ministry of Housing, Communities and Local Government) through the Coast to Capital Local Enterprise Partnership's Local Growth Fund (£10.9m): developer contributions (£10.9m); and the Department for Transport's Access for All Fund (£1m).*

*The remaining funding required to deliver the Programme will be secured by further developer contributions and funding opportunities.*

**Q. When will the Programme be delivered?**

*A. Projects within the Place and Connectivity Programme are at different stages of development and are phased for delivery over the lifetime of the Burgess Hill Growth Programme. The Programme commenced in 2018/19 with the completion of the Burgess Hill Sustainable Transport Plan and the successful award of £10.9m grant funding to deliver the Programme.*

**Q. What is included in the Place and Connectivity Programme?**

*The Place and Connectivity Programme seeks to deliver accessibility, connectivity and public realm improvements through:*

- *Burgess Hill Railway Station Area Improvement*
- *Wivelsfield Railway Station Area*
- *Triangle Leisure Centre Connectivity*
- *Burgess Hill town Centre – Public Realm*
- *Victoria Business Park Access Improvements*
- *Town-wide Green Circle and Green Links*
- *Bus Stop Transport Improvement Screens*
- *Electric Vehicles Charging Points*
- *Bike Share and Cycle Park*
- *Wayfinding to key destinations*
- *Northern Arc Links (On and off site)*
- *A2300 Sustainable Transport Improvements*

**Q. Who is delivering the Place and Connectivity Programme?**

*A. The Place and Connectivity Programme is being delivered in partnership by Mid Sussex District Council and West Sussex County Council as part of the Burgess Hill Growth Programme.*

*The Programme is supported by partner organisations including Coast to Capital Local Enterprise Partnership, Homes England, Burgess Hill Town Council and Network Rail to deliver the Programme as quickly and efficiently as possible.*

**Q. How does this scheme fit into the wider plans for Burgess Hill?**

*A. The Place and Connectivity Programme will help to unlock significant improvements to Burgess Hill. It is part of a wider package of investment in local infrastructure that will attract significant inward investment into the wider area that will facilitate the transformational change of the town through significant improvements in housing, jobs, infrastructure, social and community facilities.*

*The Place and Connectivity Programme has already delivered nearly 14km of new and improved pedestrian, cycle and Public Rights of Way routes within Burgess Hill, including additional sustainable transport improvements along the A2300 corridor linking to the traffic free overbridge of the new dual carriageway.*

**Q. How does the Northern Arc development relate to this scheme?**

*A. Homes England is delivering the Northern Arc development comprising approximately 3,500 new homes and new business space, together with new sports pitches, open space, primary and secondary schools, new neighbourhood centres and green infrastructure. In addition, the Northern Arc will bring improvements to the wider Burgess Hill area by direct delivery and making financial contributions to sustainable transport improvements and the A2300 improvements scheme.*

*The Northern Arc is also delivering a network of pedestrian and cycle mobility corridors through the site and linking the development site with key town centre destinations. These Mobility Corridors will connect to and complement the wider Place and Connectivity Programme schemes, contributing to a more comprehensive pedestrian and cycle network for Burgess Hill. Further information on the Northern Arc is available on [BurgessHill.net](https://www.burgesshill.net).*

**Q. What Public Engagement has taken place?**

*A. A public engagement for the Burgess Hill Place and Connectivity Programme was held in Summer 2020 including the key pedestrian, cycle, public transport and public realm improvement schemes forming the Programme. The public engagement had a very good level of response from members of the public, community groups, business groups and key stakeholders. The outcome of the public engagement is detailed in the Engagement Report Consultation*

Summary, which can be accessed on the [Burgess Hill Growth Programme website](#).

The public engagement has shaped the detailed design of highway improvement schemes at Queen Elizabeth Avenue and Station Road (Western Gateway), Burgess Hill and Wivelsfield Station which are currently programmed for construction by West Sussex County Council during 2022/23.

Q. What stakeholder engagement has taken place?

A. In addition to the public engagement held in Summer 2020, the development of the schemes within the Place and Connectivity Programme has been shaped over a number of years and subject to extensive consultation.

The Place and Connectivity Programme is seeking to deliver the infrastructure identified in the Burgess Hill Town Wide Strategy and the Burgess Hill Neighbourhood Plan both of which have already received substantial public consultation and scrutiny. The proposals in the Town Wide Strategy and its supporting evidence base are included in the Mid Sussex District Plan, which has also received extensive public consultation and scrutiny.

Engagement with stakeholders has been integral from the start of the process of forming the Place and Connectivity Programme and has supported the progression of the priority projects within the Programme. This has included:

- Working with the Burgess Hill Members' Steering Group, a cross party group of elected Councillors and officers from Mid Sussex District Council, West Sussex County Council and Burgess Hill Town Council;
- Stakeholder meetings and workshops, meetings and with specific groups or individuals where required including the Burgess Hill Town Council Transport Working Group;
- Working with partner organisations such as Network Rail and Homes England;

Q. How have these Improvements been developed?

A. The improvements being delivered as part of the Strategic Growth Programme and the Place and Connectivity Programme are identified as priority projects within the 2016 Burgess Hill Transport Investment Plan and the 2018 Burgess Hill Sustainable Transport Plan.

Following engagement with stakeholders, the scheme has been developed and subject to public engagement in the Summer of 2020. Following the public engagement, the designs have been finalised, endorsed through the Member

*Steering Group and the funding approved for the delivery of the pedestrian and cycle improvements by the county council's appointed contractor.*

## Proposals - Western Gateway, Burgess Hill and Wivelsfield Station Improvements

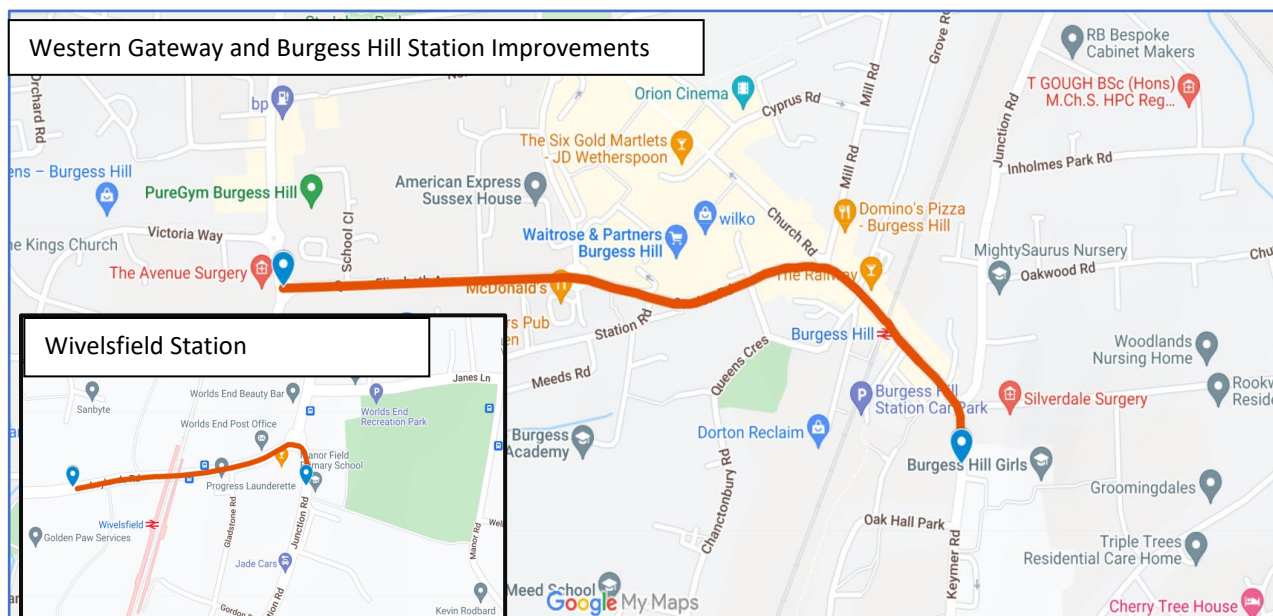
**Q. Why is the scheme required?**

*A. West Sussex County Council (WSCC) has identified that the county requires significant investment in new infrastructure to help stimulate economic growth, with Burgess Hill as a key growth location. The Burgess Hill Strategic Growth Programme will deliver new homes, jobs and new business space and the Place and Connectivity Programme will deliver the key pedestrian, cycle, public transport and public realm improvements to support the planned growth.*

*The Western Gateway, Burgess Hill and Wivelsfield Station Improvements project will improve pedestrian, cycling facilities through the key east – west town centre corridor and create better connectivity between the station, town centre and wider area and will make improvements to the local public realm.*

*The scheme will support key development opportunities in the town centre and provide links to recently improved pedestrian and cycle routes and also to future planned improvements through both the Place and Connectivity Programme and the Northern Arc. The schemes reflect the aspirations contained within the Burgess Hill Neighbourhood Plan and the Burgess Hill Town-wide Strategy.*

**Q. Where are the schemes?**



*Above image shows - The Western Gateway and Burgess Hill Stations scheme extends from the B2036 London Road to the B2133 Keymer Road including Queen Elizabeth Avenue, Station Road and the Keymer Road roundabout and will also deliver surface water drainage improvements in Queens Crescent.*

*The Wivelsfield Station scheme extends from the Junction Road/Leylands Road junction through to the existing signalled pedestrian crossing to the west of the railway underpass.*

What to expect during the Works

Phase 1 – Burgess Hill Station and Station Road

Phase 2 – Wivelsfield Station

Phase 3 – Western Gateway

*Please refer to the below details or the Burgess Hill webpage.*

Q. What do the schemes include?

*A. Burgess Hill Station*

*This scheme extends from the junction of Station Road/Wolstonbury Way along Station Road to Hoadleys' Corner and the Keymer Road. The scheme includes the provision of shared pedestrian/cycle facilities, raised tables at minor junctions, public realm improvements at the Station, improvements to the station drop-off/taxi bays, pedestrian improvements at the Hoadleys' Corner roundabout, provision of widened shared footway/new retaining wall and widened footway outside the Keymer Parade shops together with proposed Traffic Management Orders to support changes to local on-street parking provision. Links to wider pedestrian and cycling improvements are also provided.*

*Wivelsfield Railway Station area*

*This scheme extends from the Junction Road/Leylands Road junction through to the existing signalled pedestrian crossing to the west of the railway underpass.*

*The scheme includes the provision of minor pedestrian improvements to the junction of Junction Road/Leylands Road, public realm improvements, additional cycling and pedestrian facilities together with proposed Traffic Management Orders and linkages to wider pedestrian and cycling schemes.*

*Western Gateway/Queen Elizabeth Avenue*

*The scheme extends from the London Road/Queen Elizabeth Avenue junction and Station Road to the junction of Station Road/Wolstonbury Way.*

*The scheme includes the widening of existing footways, amendment of the existing roundabout at the junction of Queen Elizabeth Avenue/Civic Way/Station Road to improve pedestrian/cycle access, relocation of existing signalled pedestrian crossings and conversion to Toucan crossings, provision of shared pedestrian/cycle facilities, raised tables at minor junctions, conversion of the existing mini-roundabout at the junction of Church Road/Mill Road/Station Road to a signalled junction with signalled pedestrian arms, public realm improvements, parking improvements and drainage improvements within Queens Crescent together with proposed Traffic Management Orders to support changes to local on-street parking provision. Links to wider pedestrian and cycling improvements are also provided.*

**Q. Will there be an increase/decrease in parking spaces?**

*A. At Burgess Hill Station, the scheme will result in the removal of four current on-street parking bays on Station Road between Mill Road and Grove Road. The removal of these bays will be addressed by the creation of five new on-street parking bays on Queens Crescent.*

*At Wivelsfield Station, the scheme will result in an increase in the length of pick-up/drop-off bays available for station users and would see a removal of approximately one space to the front of the Leylands Road parade of shops to provide for an improved crossing to the bus stop.*

**Q. Will the taxi spaces remain where they are?**

*A. The existing taxi rank and pick-up/drop-off area at Burgess Hill Station will be re-provided in its current location. However, during construction these facilities will be temporarily re-located to Wolstonbury Way.*

**Q. Why does the scheme not extend further?**

*A. The Burgess Hill Place and Connectivity Programme is being delivered through a number of linked projects over a timescale to reflect the current Burgess Hill Strategic Growth Programme. The Western Gateway and Stations improvements will provide links to recent and future pedestrian and cycle network enhancements in order to provide a comprehensive network for the town.*

*Further phases of the Burgess Hill Place and Connectivity Programme will be progressed, subject to ongoing stakeholder and public engagement.*



Q. What will the scheme cost to implement and how is it funded

A. *The cost for implementing the Burgess Hill Western Gateway and Stations Improvement schemes is £4.67m which is funded through the Burgess Hill Place and Connectivity Programme. The funding for the Burgess Hill Place and Connectivity Programme has been secured through a £10.9m grant fund awarded by the Coast to Capital Local Enterprise Partnership together with £10.9m match funding secured through developer contribution and direct delivery of supporting infrastructure by developers.*

Q. Are there any negative impacts of the scheme?

A. *The Western Gateway and Station Improvements scheme is predominantly a highway and public realm improvement and seeks to improve the public realm and accessibility of the area around the railway station and through the key east/west corridor in Burgess Hill. It is not believed that this will have any negative effects on customers or residents.*

Q. What are the positive effects of the scheme?

A. *Several positive items should come from the scheme including:*

- *Improved place shaping*
- *Improved pedestrian access and disabled access to the station through improved footways and raised table crossing of key side roads*
- *Greening of the area with trees and planting to create a pleasant surrounding*
- *Assist in urban regeneration around the station to help attract visitors to Burgess Hill and improve economic growth*

## Construction

Q. Who is delivering the project?

A. *As part of the wider partnership delivering the Burgess Hill Growth Programme and the Burgess Hill Place and Connectivity Programme, West Sussex County Council are the lead authority for the Western Gateway and Stations Improvements scheme. West Sussex County Council have appointed Landbuild Ltd. as the main contractor for the delivery of the scheme.*

Q. When will the scheme be built?

A. *Following the award of contract to Landbuild in January 2022, the project team have been finalising the design and programme for the construction. Construction will start in June 2022 and is programmed for completion by Spring 2023.*

**Q. Will the Local Community be affected during the construction?**

*A. WSCC will be working closely with the contractor and affected stakeholders to minimise any disruption to local community and businesses. Phasing of each section of the scheme has been carefully planned to minimise disruption for residents and businesses and local traffic movement.*

*We will communicate relevant information in a timely manner using appropriate media channels, including weekly updates and programme on the relevant county council webpages to ensure that everyone is kept informed as the project progresses.*

**Q. Will the improvements reduce congestion?**

*A. The scheme is an urban realm improvement project that focuses on improved pedestrian and cycling facilities to encourage sustainable travel modes, facilitate modal shift and enable better management of peak demands.*

*Traffic signals on Station Road will ensure traffic flows are managed to reflect peak demands and will provide an appropriate level of pedestrian priority between the station and the town centre.*

**Q. What provision has been made for cycling and walking?**

*A. The Western Gateway and Station Improvements will feature improved pedestrian and cycling facilities through clearly marked shared use space and improved crossing facilities at all key junctions. These plans meet current design standards for width of shared use facilities and we have worked closely with designers and safety advisors to maximise safe use of these spaces.*

**Q. How will the existing and proposed cycle lanes be linked?**

*A. WSCC and Mid Sussex District Council are committed to investment in sustainable modes of transport. We will ensure that the existing cycle network is linked to the scheme, thereby providing a comprehensive cycle network for Burgess Hill. The Burgess Hill Place and Connectivity Programme is delivering high quality network of new and improved pedestrian/cycle routes through Burgess Hill. The network will continue to be developed to deliver connected, safe, direct and attractive walking and cycling routes and high-quality public spaces to encourage people to choose to walk, cycle and use public transport.*

**Q. Will the proposed improvements require additional land?**

*A. The proposed improvements are all contained within the existing highway. Nevertheless, we recognise that there are several interactions with*

*neighbouring properties and developments which will require close co-operation and work with the appointed contractor.*

**Q. Will the roads become narrower to accommodate the new cycle lanes?**

*A. Vehicle lanes on Station Road will be narrowed and the kerbs around some junctions will be narrowed to allow for increased footway width to accommodate the shared use route, but robust design and safety auditing has been undertaken, working with current size constraints to ensure traffic flow will remain unimpeded.*

**Q. Will the roads remain open during the work?**

*A. Every effort will be made to maintain access to premises and minimise the impact on the road network on all road users. The Traffic Management Plans have been developed and confirmed following the completion of the detailed design stage. The proposed temporary traffic management will be communicated to affected stakeholders in advance of starting the work.*

**Q. Will there be any environmental impact?**

*A. Surveys were undertaken to assess and minimise the impacts of the scheme on the local habitat. In general, the scheme is not expected to have a significant negative impact on species or habitats along the route. Should continuing work identify species requiring protection an appropriate mitigation plan will be developed to reduce the impact of the proposed improvements. Overall, the proposals will introduce new trees and improved verges to the area.*

**Q. Will access for pedestrians be maintained during the works?**

*A. Wherever possible, footpaths will be left open. Where there is a requirement to close a footpath, we will work with our contractor to provide alternative routes and advance notices. If it is necessary to close a pedestrian crossing point, alternative safe crossing points will always be provided, by diverting pedestrians to another crossing if needed.*

**Q. Will the works affect my bus journey?**

*A. We will endeavour to liaise with all bus operators to manage, mitigate impacts on bus journeys and timetables. Where necessary, temporary stops will be provided within a short distance of existing bus stops for the duration of the works.*

Q. Will emergency services be affected by these works?

*A. We will be working closely with emergency services to ensure that the works have minimal impact on their operations.*

Q. Why is the money not being spent on road improvements?

*A. The funding for the Western Gateway and Stations Improvement scheme has been awarded as a Local Growth Fund (LGF) grant from the Coast to Capital Local Enterprise Partnership specifically for the delivery of pedestrian and cycle improvements in Burgess Hill to support the planned development within the Burgess Hill Strategic Growth Programme. The funding agreement requires the grant funding to be spent on the projects identified within the Place and Connectivity Programme.*

Q. What Design Standards and Guidance will be used?

*A. The schemes will be designed to current relevant standards, guidance and best practice as appropriate.*

*Highway design (both preliminary and detailed) and any associated supplementary documents will be prepared to deliver the key objectives and in accordance with Design Manual for Roads and Bridges (DMRB), additional/complementary WSCC (and others) design guidance as needed (including Manual for Streets 2, the West Sussex Cycling Design Guide and in consideration of government guidance on pedestrian and cycle infrastructure/Local Transport Note LTN1/20) and any other relevant guidance issued by the DfT and Local Enterprise Partnership. They will also follow the WSCC's Record of Practices (RoPes) and appropriate Quality Assurance processes (ISO 9001) of relevant H&T Framework Contract service providers.*

Q. Will any work on site be carried out during the day, and what will you do to minimise any impact on businesses/residents?

*A. All works will be carried out during the working day, with some work possibly carried out on a weekend. Works within the highway will be planned and co-ordinated to ensure the timing and location of construction would minimise the impact on the normal operation of the highway, where necessary appropriate diversions will be established and signposted in advance of work taking place. Where required, advance notice of work will be provided to those properties and businesses most directly affected.*

Q. Will any roadworks be carried out at night and what will you do to minimise any impact on residents?

A. *It is not anticipated that any works would be carried out at night and as far as possible, all works will be carried out during the working day, with some work possibly carried out on a weekend. Where it is unavoidable for specific items of work to be carried out over-night advance notice of work will be provided to those properties and businesses most directly affected.*

Q. How is noise during construction going to be managed or mitigated?

A. *The local Environmental Health Officer will be notified of the works and how these are to be managed through a Construction Environmental Management Plan and also a Construction Quality Plan. These would set out how the contractor will manage noise (from equipment and operations), how they would notify and manage communications and also what construction approaches are being used to reduce noisy operations or when they take place.*

*These requirements are set out by the contractors for how they would deal, sensitively, with construction noise and other nuisance during the works and work under guidelines from WSCC and other bodies in order to manage the hours of work and noise levels as appropriate. However, some disruption/noise will be unavoidable to complete the works. Adjacent businesses/residents will be kept informed of works and there will be points of contact with WSCC and the contractor should any issues occur.*

Q. Who should I contact if I have a query about the construction works?

A. *Further detail about construction works will be made available in advance of construction. Local residents and businesses will be provided with more detail about what will happen and where, but overall disruption will be kept to a minimum.*

Q: How to I report a fault or problem on the highway?

*The most effective way to report a fault or problem on the highway is to use our reporting application via [Love West Sussex](#).*

Q. What is Love West Sussex?

A. *The Love West Sussex website and app allow you to inform us of any highways issues such as potholes, overgrown vegetation, damaged kerbs, footpaths and verges, which you come across in the county.*

*Using the [Love West Sussex](#) website or app you will be able to check on the progress of your report and any work being undertaken.*

Q. How do I make contact with West Sussex Highways?

A. If you have any queries on the day regarding how the works are being carried out near you, e.g. 'Can I get access to my property', then please feel free to ask to speak to the on-site Site Supervisor who is normally best placed to address your concerns.

To find out more about roads and pavements via our [enquiry page](#).

For the latest information follow us on Twitter [@WSHighways](#).