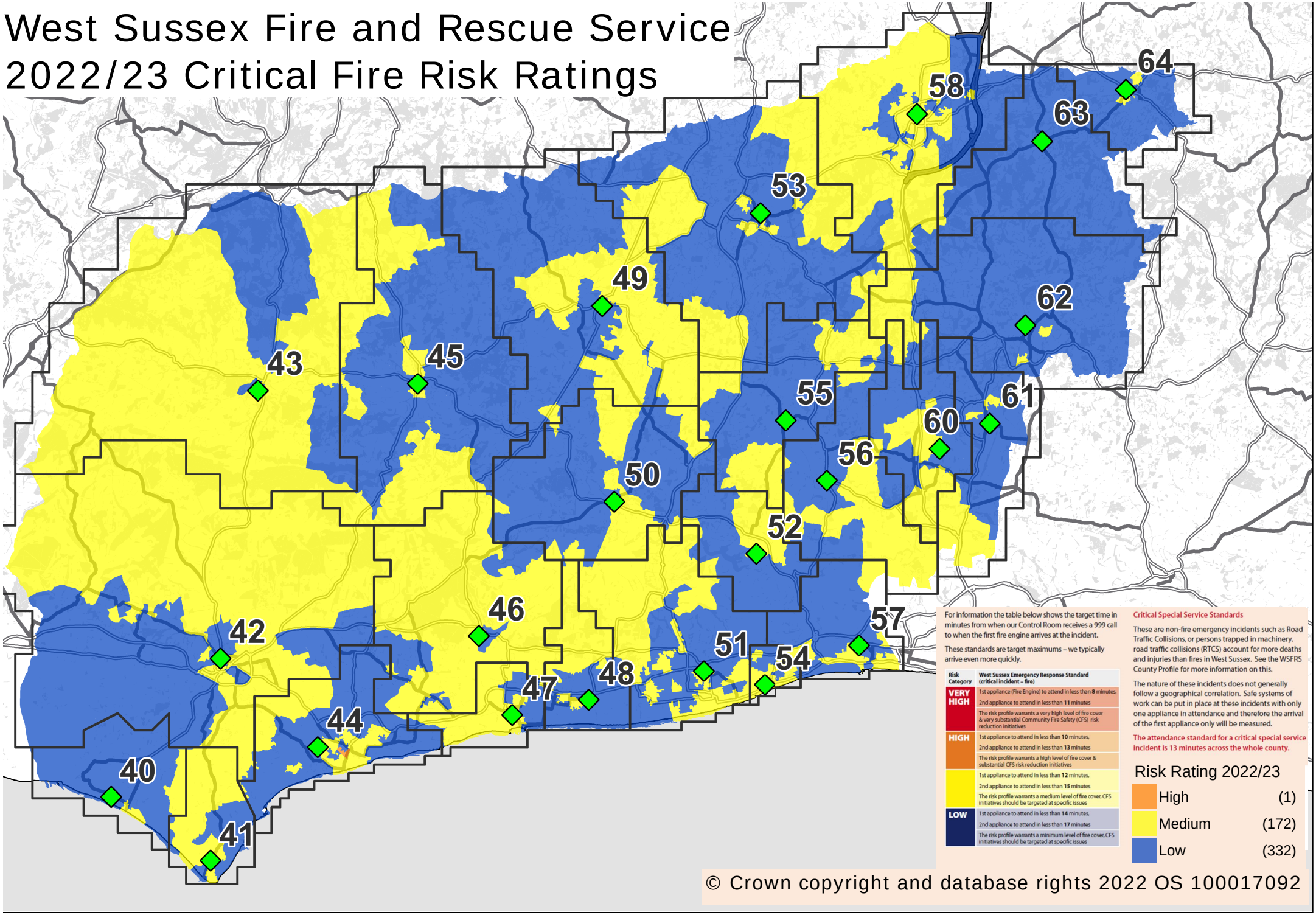
West Sussex Fire and Rescue Service
2022/23 Critical Fire Risk Ratings



For information the table below shows the target time in minutes from when our Control Room receives a 999 call to when the first fire engine arrives at the incident.

These standards are target maximums – we typically arrive even more quickly.

Risk Category	West Sussex Emergency Response Standard (critical incident – fire)
VERY HIGH	1st appliance (Fire Engine) to attend in less than **8** minutes, 2nd appliance to attend in less than **11** minutes The risk profile warrants a very high level of fire cover & very substantial Community Fire Safety (CFS) risk reduction initiatives
HIGH	1st appliance to attend in less than **10** minutes, 2nd appliance to attend in less than **13** minutes The risk profile warrants a high level of fire cover & substantial CFS risk reduction initiatives
	1st appliance to attend in less than **12** minutes, 2nd appliance to attend in less than **15** minutes The risk profile warrants a medium level of fire cover, CFS initiatives should be targeted at specific issues
LOW	1st appliance to attend in less than **14** minutes, 2nd appliance to attend in less than **17** minutes The risk profile warrants a minimum level of fire cover, CFS initiatives should be targeted at specific issues

Critical Special Service Standards

These are non-fire emergency incidents such as Road Traffic Collisions, or persons trapped in machinery. road traffic collisions (RTCS) account for more deaths and injuries than fires in West Sussex. See the WSFRS County Profile for more information on this.

The nature of these incidents does not generally follow a geographical correlation. Safe systems of work can be put in place at these incidents with only one appliance in attendance and therefore the arrival of the first appliance only will be measured.

The attendance standard for a critical special service incident is 13 minutes across the whole county.

Risk Rating 2022/23

High	(1)
Medium	(172)
Low	(332)

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