

WSCC Targets for pothole repairs

Annual Reactive Service SPI Achievements under Term Maintenance Contracts

Table 1: 2-hour reactive response SPI 5

Year	Target	Target Achieved
2014-2015	98%	98.60%
2015-2016 (April-September)	98%	98.30%
2015-2016 (October-March)	98%	98.50%
2016-2017	98%	98.60%
2017-2018	98%	98.20%
2018-2019	98%	98.30%
2018-2019 (Interim contract)	98%	98%
2019-2020	98%	97.60%
2020-2021	TBC	TBC

Table 2: 5-day reactive response – SPI 6

Year	Target	Target Achieved	Target Not Achieved
2014-2015	95%	98.60%	
2015-2016 (April-September)	95%	99.20%	
2015-2016 (October-March)	98%		93.80%
2016-2017	98%		97.50%
2017-2018	98%		95.70%
2018-2019	98%		96.90%
2018-2019 (Interim contract)	98%	99%	
2019-2020	98%		94.30%
2020-2021	TBC	TBC	TBC

Table 3: 28-day reactive response – SPI 7

Year	Target	Target Achieved	Target Not Achieved
2014-2015	95%	97.60%	
2015-2016 (April-September)	95%	99.20%	
2015-2016 (October-March)	96%		94.20%
2016-2017	96%	98.60%	
2017-2018	96%	97.60%	
2018-2019	96%	97.30%	
2018-2019 (Interim contract)	96%	98.90%	
2019-2020	96%		94.10%
2020-2021	TBC	TBC	TBC

Table 4: Number of potholes identified that were not filled during the given year.

Year	Reported	Repaired
2013	17253	39665
2014	32099	34999
2015	15527	23617
2016	8520	17837
2017	7296	18810
2018	14561	22789
2019	8085	16057
2020	12627	21565