

Terms and Conditions of Ceremony Bookings

Civil Marriage & Civil Partnership Ceremony Bookings

- Your ceremony booking is accepted on the condition that:
 - No legal impediment to the marriage or civil partnership exists and all legal preliminaries are completed within the statutory time limits.
 - Any foreign divorce/dissolution papers are accepted by the Registrar General where applicable. Couples are advised not to make firm arrangements for their ceremony until General Register Office approval is given.

Other Ceremony Bookings (Naming, Renewal of Vows, Celebration of Marriage or Commitment)

These ceremonies do not give any legal status or rights.

Ceremony Fees

- The ceremony fee (which includes an administration fee) is payable in full at the time of booking.
- Fees for giving notice of marriage are payable at the time of booking.
- Fees are subject to change on 1st April each year. You will be required to pay the fee that is applicable at the time of booking.

Cancellation of bookings by the West Sussex Registration Service

- Your ceremony may be cancelled by the West Sussex Registration Service if legal preliminaries have not or cannot be completed.

Cancellation of booking by the Couple

- In the event that you need to cancel a ceremony you will be required to notify the West Sussex Registration Service in writing by letter or e-mail.
- The West Sussex Registration Service will only accept a cancellation from one of the parties to the ceremony and not from any other person.
- Where a cancellation notice is sent by post it will be deemed to have been received by the West Sussex Registration Service two working days after the date of posting. Where a cancellation notice is sent by e-mail or by fax it will be deemed to have been received by the West Sussex Registration Service on the date of sending, provided that the notice is sent on a working day between 9:00 and 17:00. If a notice is sent by e-mail at any other time, it will be deemed to have been received on the next working day.

Cancellation Charges

- If written notice of cancellation is received up to 24hrs (one full working day) before the ceremony date the full fee will be refunded less a £100 administration charge.
- If written notice of cancellation is received within 24hrs (one full working day) of the ceremony date no refund will be given.
- Please note there is no refund on cancellation of ceremonies booked in the West Sussex Register Office.
- Please note that couples booking ceremonies in the knowledge of the Covid-19 pandemic are subject to normal cancellation fees.

Ceremony Content

- The West Sussex Registration Service will provide the statutory ceremony. You may include additional enhancements and every effort will be made to include those choices, provided the content of the ceremony remains seemly and dignified and secular. The West Sussex Registration Service will make the final decision on any wording used and will not accept any liability for any amendments to, or omissions from, the ceremony.
- The West Sussex Registration Service shall not be responsible for obtaining copyright licences for any music, readings or other matters permitted at the ceremony.

Staff

- The West Sussex Registration Service will allocate suitably qualified staff to attend your ceremony but provides no guarantee that any particular registrar will be in attendance.

Room Capacity

- For fire, safety and comfort, the number of guests must not exceed the capacity of the room. The capacity of West Sussex rooms will be advised at the time of booking, for other Venues you are advised to confirm this with the Venue. Additional guests will be excluded from the ceremony.

Liability

- The West Sussex Registration Service will not accept liability for:
 - The failure of any music system provided by the Venue, you or a third party.
 - Any delay or loss caused by your late or non-arrival.
 - Any loss caused by a request from you or your representatives to delay the ceremony.
 - Any loss or compensation where a ceremony is stopped from proceeding because (a) it would be void if it went ahead, (b) an offence under the Marriage or Civil Partnerships Acts would be committed.
- Any decision to delay the ceremony due to legality or reasons beyond control of the West Sussex Registration Service is at the sole discretion of the West Sussex Registration Service.

Lateness

- The time booked for the ceremony is the time it will commence. If the ceremony should commence late, the West Sussex Registration Service reserves the right to seek to amend the ceremony to reduce its duration.
- Should the ceremony not be ready to proceed within a maximum of 20 minutes of the scheduled time and the West Sussex Registration Service is not responsible for the delay, then the West Sussex Registration Service reserves the right to delay or defer the ceremony.

General

- If a “Force Majeure Event” occurs the West Sussex Registration Service will endeavour to perform your ceremony on your chosen day but will not accept any liability for the delay or cancellation of a ceremony due to reasons beyond its control. The West Sussex Registration Service strongly recommends that you take out ceremony insurance to cover losses or expenses incurred in the case of events outside of the control of the West Sussex Registration Service.
- “Force Majeure Event” means war, civil war, armed conflict, terrorist attack, governmental action, fire, flood, severe weather conditions, pandemic or epidemic or any other act or matter, which notwithstanding the reasonable diligence and foresight of the West Sussex Registration Service and its partner providers, is beyond their reasonable control.
- Approval of Venues is granted only in connection with the provision of ceremonies. The West Sussex Registration Service cannot accept liability for the failure or neglect, on behalf of the Venue, in relation to any agreement between you and the Venue for the use or provision of any services and /or facilities.
- It is the responsibility of the couple to ensure that they have the required number of people at the ceremony to act as legal witnesses to the marriage or civil partnership. The West Sussex Registration Service will inform you of the legal requirements for your ceremony.
- Any references to the West Sussex Registration Service shall be deemed to also refer to West Sussex County Council.
- “Marriage or Civil Partnerships Acts” means the Acts of Parliament (and any regulations made under those Acts) covering the legal preliminaries to and the solemnization and registration of a civil marriage/civil partnership either in a register office or other Venue.
- “Venue” means premises approved by the West Sussex Registration Service under the Civil Marriages and Civil Partnerships (Approved Premises) Regulations 2005 for the solemnization and registration of civil marriages/civil partnerships.
- Any reference to “working days” does not include Saturdays, Sundays or bank or public holidays in England.
- If you have chosen to have a ceremony in an outside structure and there is a licenced wet weather alternative, the final decision whether the ceremony can take place outside will be between you and the venue.