

THE WEST SUSSEX PLAN

WEST SUSSEX: A QUALITY OF LIFE

Paul Marshall
Leader of the
County Council



At West Sussex County Council we have some big responsibilities.

Those responsibilities include keeping residents safe, developing our economy, providing opportunities for all and making sure we look after this wonderful county. But more than that our job as a County Council is to be ambitious on your behalf.

We will continue to strive to make our county the best place to live, work and visit; making our county cleaner and greener, thriving and vibrant, whilst respecting the uniqueness of this wonderful county.

We do not, and could not, do this alone but in partnership with our communities, the voluntary sector, our District and Borough Councils and

neighbouring County Councils, with the police and health services and with our businesses. It is by working together for the benefit of our residents that we can achieve so very much.

That's why this plan is so important. It sets out where I think and hope we can take our county. It looks in detail at how we, on your behalf, can support our children, our older people, our businesses and our place; the issues that matter to you.

This plan must not sit on a shelf but has to continue to be a live document that charts our success, monitors our progress and ultimately makes all of our lives better.

Please be assured we will work with a relentless focus to serve you, our residents and communities that make West Sussex such a terrific place to live.



We will give our young people the best start in life as well as support our residents to be independent in later life as they grow older. We will continue to grow our county as a prosperous place, to make sure that it is strong, safe and sustainable and to have a County Council that works for the Community it serves.

It is a privilege to lead West Sussex County Council and I hope this plan reflects what you want us to be championing and driving forward on your behalf to make West Sussex the best it can be.

Our priorities

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BEST START IN LIFE



Jacquie Russell
Cabinet Member
for Children and
Young People



Nigel Jupp
Cabinet Member
for Education
and Skills



The children born and being raised in West Sussex are our future – we look to them for a sustainable one.

Therefore it is only right that children are at the centre of everything we do. It is our job to make sure every child in West Sussex reaches their potential.

We will give them the foundations they need to be able to do that. In one way or another we are there at every stage of their lives, and even before by supporting parents and families. We will make sure the nurseries and childminders our children attend are the very best they can be so that our children have the tools they need to get the most from learning throughout their school life.

It is vital that every school in the county offers each and every child the education he or she deserves and we will do everything in our power to make that happen.

We know that school is not just about education but about the wraparound support and care our schools provide.

Children and young people cannot thrive unless they feel safe and secure at home. It is our duty to protect those children and young people, supporting them to cope with life's pressures and supporting their families to make sure they are able to enjoy a childhood free from harm.

We will support all of our children and young people to be healthy and happy. We will invest in our families;

equipping parents to be able to support their family's needs, enabling them to create safe and supportive homes. We will be there for every child and young person to give them the confidence they need to reach the goals they want to achieve, supported by us every step of the way, having been given the very best start in life.



How we will measure progress made:



Outcomes	Measures for success
All children and young people are ready for school and work	<ul style="list-style-type: none"> 👤👤 Children achieving a 'good level of development' in Early Years Foundation Stage 👤👤 West Sussex schools that are judged good or outstanding by Ofsted 👤👤 Pupils in West Sussex schools judged good or outstanding by Ofsted 👤👤 Attendance of West Sussex Children Looked After at their school
Families and children have a healthy family, home and work life	<ul style="list-style-type: none"> 👤👤 Families turned around 👤👤 Healthy weight 10-11 year olds
Children and young people feel safe and secure	<ul style="list-style-type: none"> 👤👤 West Sussex Children Looked After aged under 18 👤👤 West Sussex children subject to Child Protection Plan for 2 years or more 👤👤 West Sussex Children Looked After with 3 or more placements during the year 👤👤 Review of Child Protection Conferences completed in timescales 👤👤 Child Sexual Exploitation - cases managed at medium or low levels of risk 👤👤 West Sussex children placed in residential homes rated good or outstanding

Outcomes	Measures for success
<p>Access to education that meets the needs of our community</p>	<ul style="list-style-type: none">  Pupils attaining the expected standard at Key Stage 1 in reading, writing and maths  Pupils attaining the expected standard at Key Stage 2 in reading, writing and maths  Countywide take up of free early education and childcare: 2, 3 and 4 year olds  Key Stage 4 Progress 8 score
<p>Children and young people are able to thrive</p>	<ul style="list-style-type: none">  Children Looked After achieving educational outcomes in line with their peers  Reoffending rates for children and young people (age 10 to 17)  Attainment of disadvantaged pupils is in line with their peers





A PROSPEROUS PLACE



Bob Lanzer
Cabinet Member
for Economy
and Corporate
Resources



Roger Elkins
Cabinet Member
for Highways and
Infrastructure



For West Sussex to continue to thrive we know we need to support our businesses. We have a wonderful diverse business community here in West Sussex; something we should celebrate in supporting them to stay and grow here. To do this we need to put in place support to ensure this is a place where doing business works and works well.

Working with our District and Borough partners is crucial in our determination to support the business community.

That means attracting businesses and people who want to work in our county and then giving them the tools they need to grow their businesses. Those tools include the infrastructure that

works together to support business, be that roads, schools, housing and a whole host of other things. Our role must be to oil the wheels of business and work with our partners and neighbours to make sure we enable that to happen.

West Sussex is a county that is open to everyone and provides opportunities for everyone to live and work. Together with our partners in education we need to make sure the workforce we grow here in the county is skilled and equipped to fill the vast array of roles our businesses and local organisations have to offer. We don't need to tell you that West Sussex is a great place to live, work and visit. However we need to make sure we make the most of that, that we promote our county far and wide, that we support

tourism, businesses and local people and that we are clear, West Sussex is not just open for business, it thrives.



How we will measure progress made:



Outcomes	Measures for success
A place where businesses thrive	<ul style="list-style-type: none"> 🚀 Business startups 🚀 Business survival and retention
Infrastructure that supports a successful economy	<ul style="list-style-type: none"> 🚀 Gigabit broadband connectivity 🚀 School places delivered 🚀 Cycling - total length of new cycle path 🚀 Road condition - A-roads considered poor and likely to require planned maintenance
A place that provides opportunity for all	<ul style="list-style-type: none"> 🚀 Average gross weekly earnings for full time workers resident in West Sussex 🚀 Economically active 16-64 year olds who are employed
A skilled workforce for West Sussex	<ul style="list-style-type: none"> 🚀 16-17 year olds who are not in education, employment or training 🚀 Apprentices in West Sussex 🚀 Adults with learning disabilities who are in paid employment
A great place to live, visit and work	<ul style="list-style-type: none"> 🚀 Residents who feel happy with West Sussex as a place to live, work or visit 🚀 Economic growth





A STRONG, SAFE AND SUSTAINABLE PLACE



Duncan Crow
Cabinet Member
for Fire & Rescue
and Communities



Deborah Urquhart
Cabinet Member
for Environment



We know we are only as strong as our communities. To make real change in our communities we need to empower those living in them to make changes themselves.

We want to work with you to unlock the power of our communities, giving you access to the tools we hold on your behalf to make things better for you. There are so many examples of our communities working brilliantly to support each other and to solve issues that are unique to them – we need to nurture and support that. Our communities will only be strong if we look after the environment. The air we breathe has to be clean, that's what our residents want and we will play our part in making this happen. This is such

a wonderful county with a beautiful outdoors that we need to promote and protect it for you to enjoy. We will make it easier to walk and cycle in our county, to visit our landmarks, museums and galleries, to get the most out of living in West Sussex. We have to recycle more and reduce landfill waste and we need your help to make this happen. We have pledged to achieve 50 per cent recycling here in West Sussex by 2020 but we cannot do that without you. We need to make recycling easier for you so it becomes the obvious choice.

When looking at the environment there is so much to do – we are determined to become one of the largest renewable energy providers in the UK with more solar farms in the county.

The future is in all of our hands and we want to be the best guardians of that we can, to ensure its beauty and prosperity for generations to come.





How we will measure progress made:

Outcomes	Measures for success
A healthy place	<ul style="list-style-type: none"> ▼ Emergency hospital admissions for intentional self-harm ▼ Air Quality Management Areas where air quality is improving
A safe place	<ul style="list-style-type: none"> ▼ Calls to critical fires where the first fire engine met our emergency response standard ▼ People killed or seriously injured in road traffic accidents ▼ Operation Watershed fund allocated to community projects
Strong communities	<ul style="list-style-type: none"> ▼ Households living in temporary accommodation ▼ Average time between a child entering care and moving in with their adoptive family ▼ Safe and Well Visits carried out for those at highest risk ▼ Reports of crime in West Sussex ▼ Reports of hate crime
Sustainable environment	<ul style="list-style-type: none"> ▼ Renewable energy generated by WSCC ▼ Carbon reduction achieved by WSCC ▼ Ultra-low emission vehicles registered for the first time ▼ Reduction in household waste sent to landfill

Outcomes

**A place of culture,
heritage and beauty**

Measures for success

- ♥ Museums and theatres in West Sussex
- ♥ Areas of Outstanding Natural Beauty in West Sussex





INDEPENDENCE FOR LATER LIFE



Amanda Jupp
Cabinet Member for
Adults and Health



In West Sussex we have an ageing population which will continue to grow. It is something we understand well. As we all grow older many of us will undoubtedly need more care and will require a greater helping hand in order to live well.

As a County Council we welcome the opportunity to work creatively and closely with our partners and the voluntary sector to support and look after our older community to help them stay independent for longer. We will work with our communities to embrace technology now, and in the future, to continue to develop and grow the support that we, as a community, are able to offer our older residents.

Our ambition is that West Sussex will continue to be a great place to grow older. One that has the support networks to help people to remain independent for longer. In order to keep our older residents connected and protected from social isolation and loneliness, we will work closely with the community network to put in place the support needed. We want to equip our communities to help their older neighbours by giving them the confidence to feel that they are an asset to their communities through the wealth of experience and knowledge they can offer. Our close working with health services and other partners continues to keep our older people healthy and well and give them the opportunities they

need to thrive. Where our older people need extra support or care in their own home or long term residential care we will work hard to make sure the care on offer is the very best quality, that there is a range of choice for that care and it is of the highest standard. Our older people will be safe in the knowledge the care provision in the county is safe and well-regulated and they can trust the people whose hands they are in.



How we will measure progress made:



Outcomes	Measures for success
A good place to grow old	<ul style="list-style-type: none"> ✦ Quality of care in homes: ratio of care providers rated good or outstanding by the Care Quality Commission ✦ Quality of care at home: ratio of home care providers rated good or outstanding by the Care Quality Commission
Older people feel safe and secure	<ul style="list-style-type: none"> ✦ People who use services who say that those services have made them feel safe and secure
Older people have opportunities to thrive	<ul style="list-style-type: none"> ✦ Delayed transfers of care from hospital that are attributed to social care ✦ Older people (aged 65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services
People are healthy and well	<ul style="list-style-type: none"> ✦ Emergency admissions for hip fractures in those aged 65+
Older people feel part of their community	<ul style="list-style-type: none"> ✦ Social isolation - adult social care users who have as much social contact as they would like





A COUNCIL THAT WORKS FOR THE COMMUNITY

Paul Marshall
Leader of the
County Council



Jeremy Hunt
Cabinet Member
for Finance and
Resources



Bob Lanzer
Cabinet Member
for Economy and
Corporate Resources



Our only purpose is to serve you; the people living and working in West Sussex. The County Council should make things easier and better for people living in the county.

Where we aren't managing to do this, we will change. We are committed to our customers, ensuring they get the information and service they need, when they need it and how they need it. If we are not getting things right we want you to be able to tell us so that we can do better in the future.

As politicians we have all been elected by our community and, as an organisation, our officers support us in doing the work you elected us to do.

We are acutely aware that the money

we spend, we spend on behalf of all of our residents. All of us within the County Council are guardians of that money and everything we do is about providing the very best service at the best value for money.

We are working closely with partners, other local councils, the health service and other organisations, to continue to improve the services you receive. Our ambition is that, if you or your community needs something doing, you will receive a seamless service from public bodies in the county. We know we have a way to go on that, but that is our aim.

Because we are here to serve you we promise to be open and transparent about the work we do and how we do it. We will talk to you about the things we know are

important such as changes to services, through formal and more informal consultations, and we will make sure you can see information about decisions we take and the plans we are making. Your County Council and other decision making meetings, meet in public, some local to your area and, as well as broadcasting some of these meetings, we also make proposals and debates available so you can see the discussion and decisions that are made. You can also contribute to some of these meetings to help us take the right decisions.

We use social media, digital media, our local press, local forums and a whole range of other ways to make sure you know what we're doing and when and why we're doing it.



How we will measure progress made:



Outcomes	Measures for success
Customer focused	<ul style="list-style-type: none"> 🎯 Level of satisfaction with the services received by our residents
Value for money	<ul style="list-style-type: none"> 🎯 Residents who agree that the council provides good value for money
Open and transparent	<ul style="list-style-type: none"> 🎯 Residents who find it easy to access information, services and support they need 🎯 Freedom of Information requests responded to within time 🎯 Formal member meetings webcast 🎯 Residents subscribing to receive online updates on the democratic process 🎯 Decision transparency 🎯 Social media presence of the Council: residents interacting with the Council's social media platforms
Listens and acts upon	<ul style="list-style-type: none"> 🎯 Residents' issues considered by County Local Committees 🎯 Level of community grants that support The West Sussex Plan priorities 🎯 The County Council's response to recommendations from customer complaint resolutions
Works in partnership	<ul style="list-style-type: none"> 🎯 Partnership 'deals' achieved between the County Council and our District and Borough partners



